

# Critical Information Summary

## Unlimited Calls & Texts + 3GB

Cost	Expiry	Voice calls	SMS/MMS	Data
\$15.90	30 days	Unlimited	Unlimited	3GB

standard national use within Australia

### Information About the Service

#### Description of the service

OZSALE Mobile plans are month-to-month included value mobile service plans. This means that for a set fee, the plans provide allowances of standard national voice calls, standard national SMS/MMS and standard national mobile data for use via your mobile phone handset. You first need to purchase and activate an OZSALE Mobile SIM card.

#### Is this plan bundled with any other Telecommunications Service?

You don't need to bundle this plan with another OZSALE Mobile service.

#### What's included?

The Unlimited Calls & Texts + 3GB has the following features:

- Unlimited mins standard national voice calls
- Unlimited standard national SMS and MMS
- 3GB standard national mobile data
- 30-day expiry
- All for use in Australia

Unused allowances will expire when your plan expires.

Personal use only, Terms & Conditions and Fair Use Policy applies. [ozsalemobile.com.au/terms](https://ozsalemobile.com.au/terms)

#### What's not included?

The following services are excluded from your plan and any use of these services will be charged in addition to the minimum monthly charge.

- International calls and SMS/MMS
- International roaming
- Calls or premium SMS to 1900 numbers
- Calls to Directory Assistance

#### Minimum Term

30 days

### Information About Pricing

#### Total Minimum Monthly Plan Cost

\$15.90 per 30 days

#### Total Maximum Monthly Plan Cost

\$15.90 per 30 days. Once an inclusion is used, you will need to manually purchase a data pack or recharge your Excess Credit balance to continue using these services. Excess usage and services not included in your plan are charged at our Standard Usage charge rates.

#### Early Termination

There is no minimum term contract, so you can cancel whenever you want but we won't refund you for unused plan allowances or credit. In some circumstances you could receive invoices with delayed charges for unbilled international and 3<sup>rd</sup>-party charges up to two months after you terminate your service.

#### Usage Calculation

Call charges are calculated in 60-second blocks. SMS count is based on 160-character increments including spaces. Data is counted in kilobytes and includes uploads and downloads.

#### Cost of 2 Minute Standard National Mobile Call

Plan includes an allowance of Unlimited mins for standard national calls. There is no per-minute charge.

#### Cost of Standard National SMS

Plan includes Unlimited standard national SMS. There is no per-message charge.

#### Cost of 1MB of Data in Australia

Plan includes 3GB of data in Australia. There is no per-MB charge.

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## Other Information

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### Usage Information

To check your balance or to view your bills or usage, login to your OZSALE Mobile dashboard at [ozsalemobile.com.au/login](https://ozsalemobile.com.au/login). You can also text "BAL" to 0481073397 to receive a simplified balance by text.

We will also send you a notification when you reach 75%, 90% and 100% of an included allowance.

### OZSALE Mobile Full Pricing List and Fair Use Policy

Our Fair Use Policy applies to this plan. You can find this policy and all our policies, terms and pricing at [ozsalemobile.com.au/terms](https://ozsalemobile.com.au/terms).

### Payment Processing Fee

Credit, debit or charge card payments for our plans are subject to a transaction fee as listed in our pricing table.

### Using Your Service Overseas

Our roaming service operates in over 50 countries so that you can stay in touch with family & friends while overseas. Just be aware that while it's easy to connect, charges for international roaming are much higher so make sure you review our roaming service and charges at [ozsalemobile.com.au/terms](https://ozsalemobile.com.au/terms)

### Help and Support

If you have any questions, go to [ozsalemobile.com.au/faq](https://ozsalemobile.com.au/faq) or email us at [support@ozsalemobile.com.au](mailto:support@ozsalemobile.com.au).

The Telecommunications Industry Ombudsman is contactable at [www.tio.com.au/about-us/contact-us](https://www.tio.com.au/about-us/contact-us), by telephone on 1800 062 058, by fax on 1800 630 614, by post at PO Box 276, Collins Street West, VIC, or in person at Level 3, 595 Collins Street, Melbourne.

This is a summary only - the full legal terms and pricing for this plan are available at: [ozsalemobile.com.au/terms](https://ozsalemobile.com.au/terms)